

# Technical Information

**Expand/Collapse control panel**

**Audio status**

*(orange is **muted**; green is **unmuted**)*

**Handouts** *(if available)*

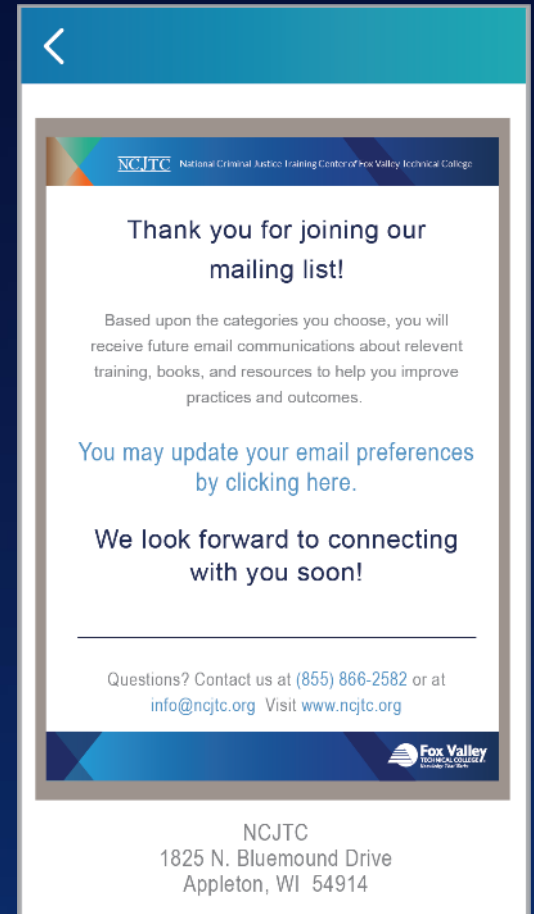
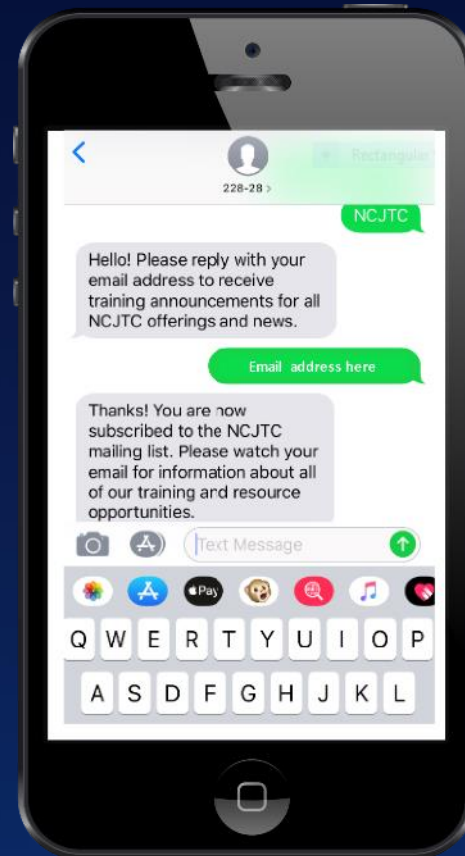
**Raise your hand to contribute**  
*(if available)*

**Question/Message Box**  
*(contact us with issues and questions)*



# Text to join NCJTC email list

1. Text NCJTC to 22828
2. You will receive an email
3. You can update preferences





# Dispatch, Detectives and Line Personnel Working Together on Missing Child Cases

Presented by:  
**Carri Gordon**  
November 10, 2021



# Webinar Information

This webinar is supported under Cooperative Agreement number 2017-MC-FX-K003 from the Office of Juvenile Justice and Delinquency Prevention (OJJDP), U.S. Department of Justice.

Points of view or opinions expressed in this document are those of the authors and do not necessarily represent the official position or policies of OJJDP or the U.S. Department of Justice.



# AMBER Alert Training & Technical Assistance Program

## Mission

To safely recover missing, endangered, or abducted children through the coordinated efforts of law enforcement, media, transportation, and other partners by using training and technology to enhance response capacities and capabilities and increase public participation.



# During the Webinar

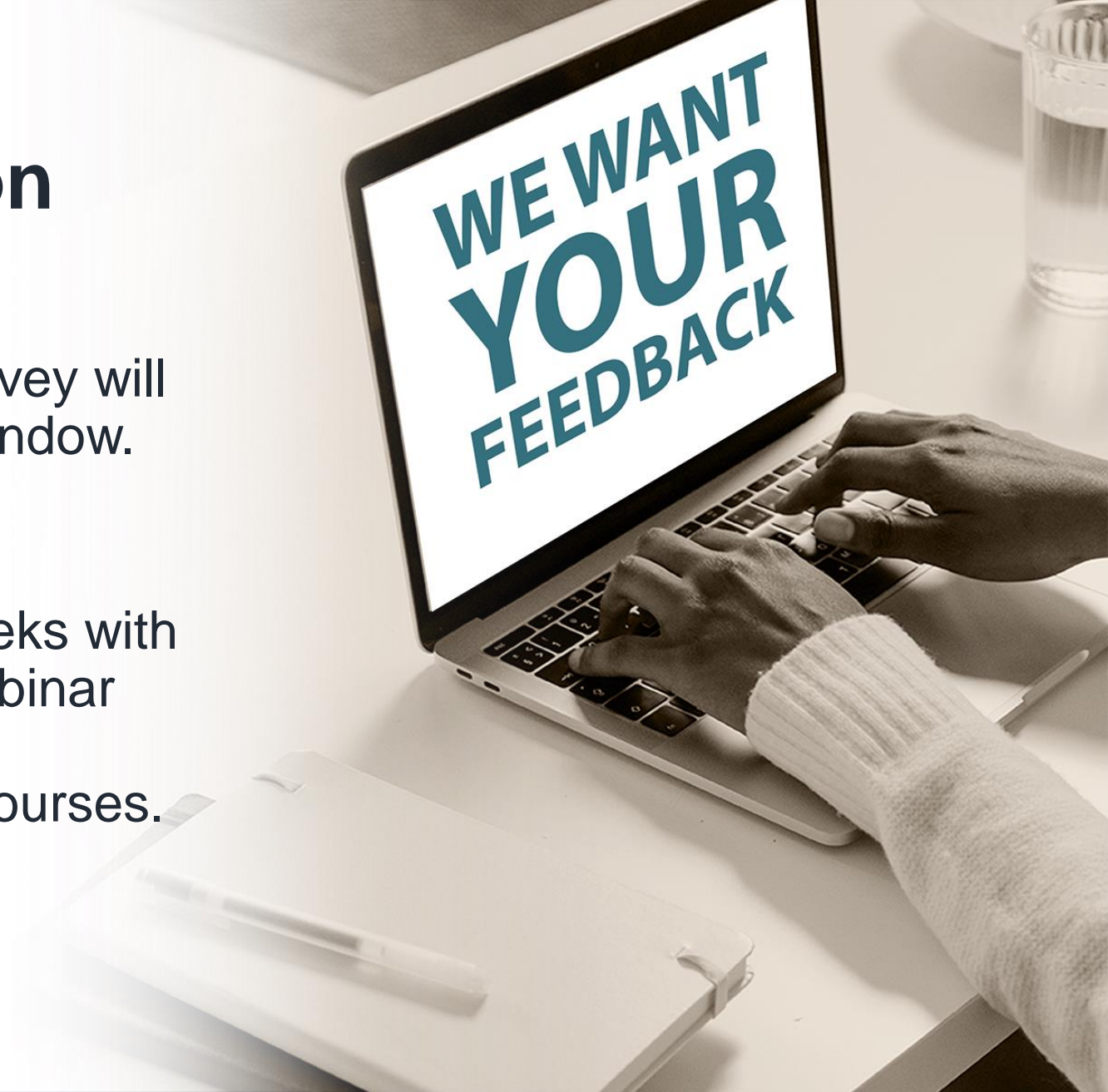
- All attendees will be **muted**.
- Have a **question**? Use the question/message box.
- Questions and comments are not seen by other attendees.
- Questions will be answered by a panelist or posed to the presenter (*time permitting*).





# Post Webinar Information

- At the end of the webinar, a short survey will appear in a separate web browser window.
- Pop-up blocker must be turned “off.”
- You will receive an email within 2 weeks with instructions on how to access our webinar library, the recording of this webinar, additional webinars and self-paced courses.



# Certificate of Attendance

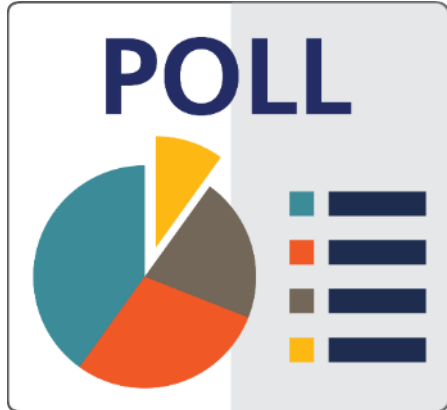
- **Live Webinar = YES**
- What do I need to do?
  - **Attend the entire live webinar**
  - **Participate on poll questions throughout the presentation**
  - **Complete the evaluation**
- Certificate is emailed to you in two (2) weeks.
- Attending as a group?  
Email names and email addresses to [Leitner@fvtc.edu](mailto:Leitner@fvtc.edu).



# Poll Questions

Poll questions may be asked during the webinar.

This is your time to weigh in with your thoughts.



Please respond promptly; polls are open for a short period of time.



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# Learning Objectives

1. Know the importance of training, training, training
2. Know what everyone will be doing during these cases at intake
3. Have a clearer understanding of each person's role

# Call Taker Recommended Best Practice

**APCO ANSI 1.101 Standard**

NCMEC, AMBERAdvocate

Update to be published soon

**APCO ANS 1.101.3-2015**

**Standard for Public Safety Telecommunicators  
When Responding to Calls of Missing, Abducted  
and Sexually Exploited Children**



# Call Taker Checklist

NCMEC in partnership with AMBER Alert Training and Technical Assistance Program, OJJDP, APCO and NENA published a complete checklist for all call types

Available on NCMEC's website or AMBER Advocate



# Training Available Telecommunicator Specific

## TELEMAC

AMBER Advocate webpage

On demand

Request for in-person

Webinars

# Other Resources Available

## **NCIC Guide**

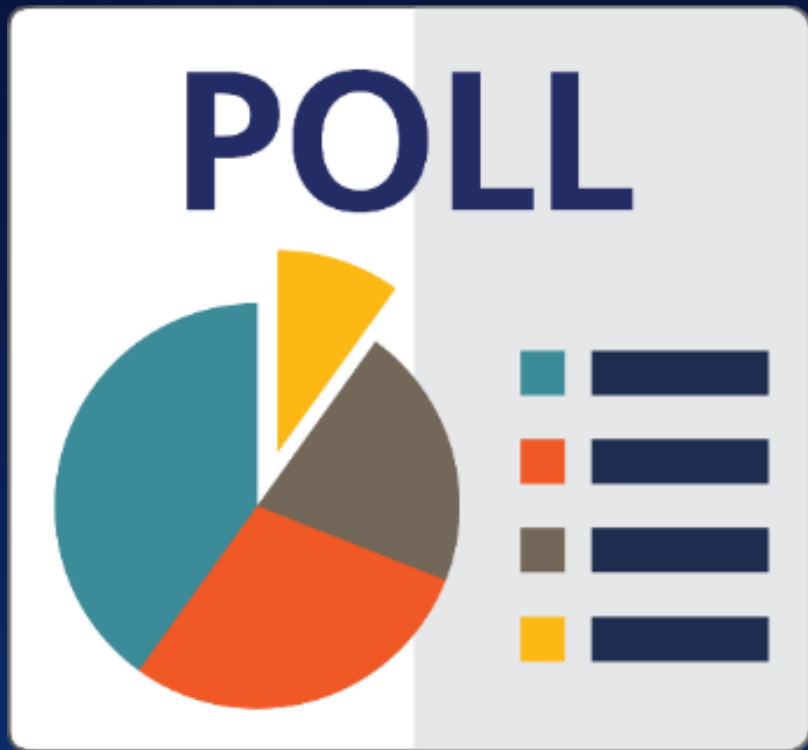
Available on AMBER Advocate - Best Practice section  
under Telecommunicators

## **NCMEC Resources**

A man and a woman in police uniforms are working at a desk. The man is leaning over the desk, pointing at a document. The woman is sitting at the desk, looking at the document. There are various items on the desk, including a mug, a pen holder, and some papers.

# Obtaining Information

- Minimum need to enter into NCIC
- Information for officers responding
- Neighbor checks? Reporting party? Family members?
- AMBER Alert Criteria
- Other missing person alerts





# 2-Year-Old Girl Suspected Abduction: Lorain, Ohio



**What is obtained?**

Is there enough to enter a missing person record?

**What else do you note?**





# Patrol/First Responder

## Resources

- Training available AMBER Advocate ~ PATMAC, IRST, HRV
- Checklists ~ NCMEC and AMBER Advocate

<https://www.amberadvocate.org/investigative-checklists/>

- Comprehensive Checklist and Condensed Checklist



# Patrol/First Responder

- What information are you getting from dispatch?
- Camera's activated
- Victim/Suspect Information
- Vehicle Description

A background image of a police officer in uniform, looking down at a mobile device. The officer's uniform has "POLICE" visible on the sleeve. The image is overlaid with a dark blue gradient.

# Patrol/First Responder

- Find out who is the reporting party; family, neighbor, friend
- What considerations are there for the reporting party?
- Location of the reporting party; same location as the child's place last seen?

# Video - First Responder Rescue



Video Clip



<https://www.youtube.com/watch?v=mQ3S5vK7eIA>

# Radio Traffic

- Know your agency procedure for response
- Use of 10-codes
- Suspect/victim location, reporting party location





# Long Term Investigations

- Reassigning the case to detectives – what's your agency policy on this?
- CART activation
- FBI or other agency involvement
- Command post and tip line management



# Long Term Investigations

- Family Liaison ~ NCMEC
- Reunification considerations
- Follow-up with family

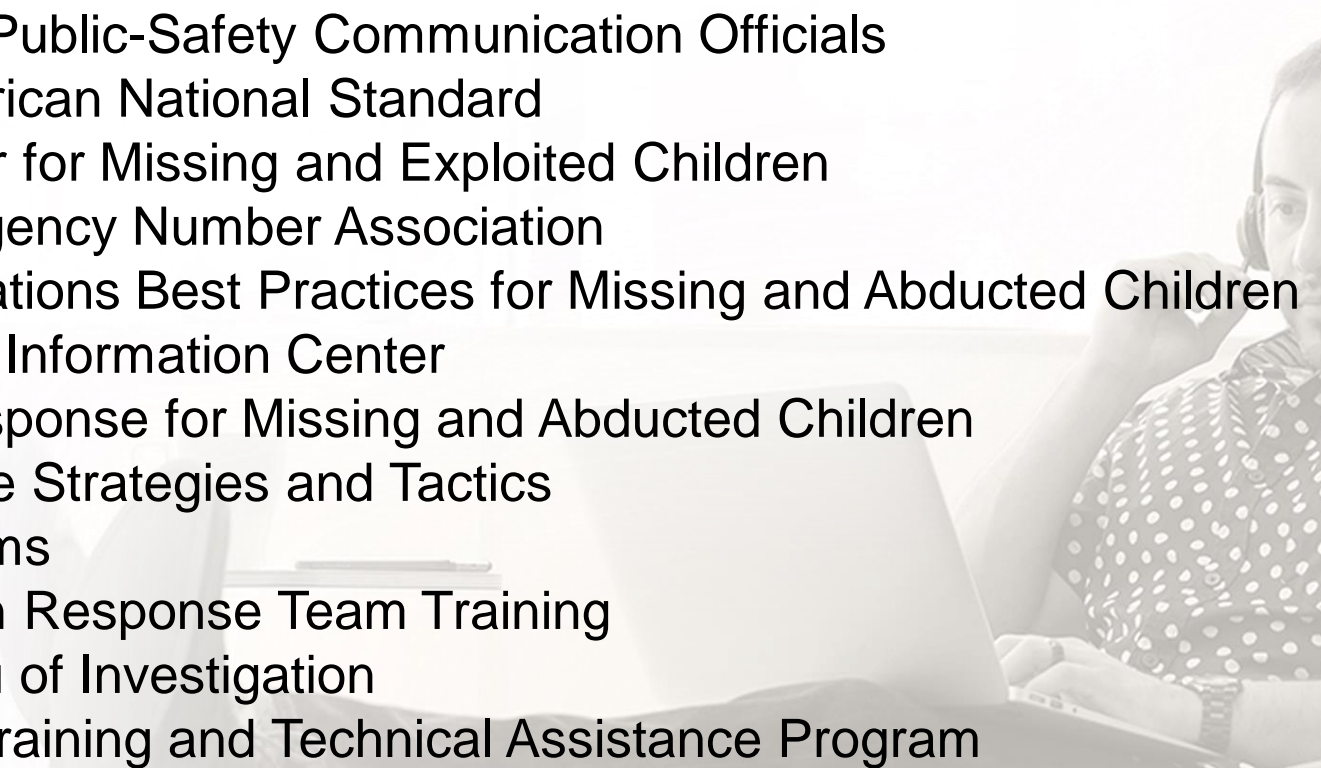
# Everyone Works Together!

- From the initial call the investigation starts
- Every step and every part of the process matters!
- Everyone should work together and know what is expected of them in ADVANCE!
- Training, Training, Training!! Exercises, role play, practice!





# List of Acronyms



NCJTC	National Criminal Justice Training Center
OJJDP	Office of Juvenile Justice and Delinquency Prevention
APCO	Association of Public-Safety Communication Officials
ANSI	Approved American National Standard
NCMEC	National Center for Missing and Exploited Children
NENA	National Emergency Number Association
TELMAC	Telecommunications Best Practices for Missing and Abducted Children
NCIC	National Crime Information Center
PATMAC	Patrol First Response for Missing and Abducted Children
IRST	Initial Response Strategies and Tactics
HRV	High Risk Victims
CART	Child Abduction Response Team Training
FBI	Federal Bureau of Investigation
AATAP	AMBER Alert Training and Technical Assistance Program





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# REMINDER

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# Thank you for your participation!

For assistance, please contact us:



AMBER Alert Training and Technical Assistance Program (AATTAP)  
(877) 712-6237 | [askamber@fvtc.edu](mailto:askamber@fvtc.edu) | [ncjtc.fvtc.edu/AMBER](https://ncjtc.fvtc.edu/AMBER)



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